

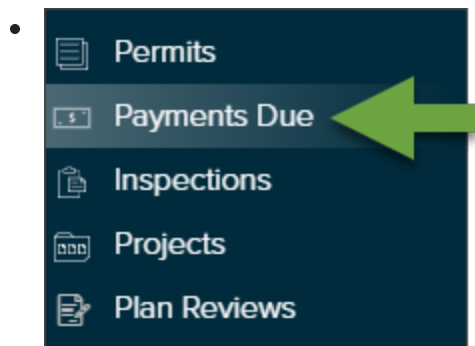
# How to make a payment, download an invoice, or download a receipt in CommunityConnect

[communitycore.zendesk.com/hc/en-us/articles/360049703153-How-to-make-a-payment-download-an-invoice-or-download-a-receipt-in-CommunityConnect](https://communitycore.zendesk.com/hc/en-us/articles/360049703153-How-to-make-a-payment-download-an-invoice-or-download-a-receipt-in-CommunityConnect)



## Make a Payment

- Click **Payments Due**



- Click the **Pay** button next to the permit you are making a payment on

PERMIT NUMBER	ADDRESS	PERMIT TYPE	AMOUNT DUE	
<a href="#">19PTWN-SFD00005</a>	5685 Summerlyn Court, Windsor	Demo - New SFD	\$1,200.00	

- Click the box (or boxes) next to the fee name to select the fees you are paying, then click **Continue**

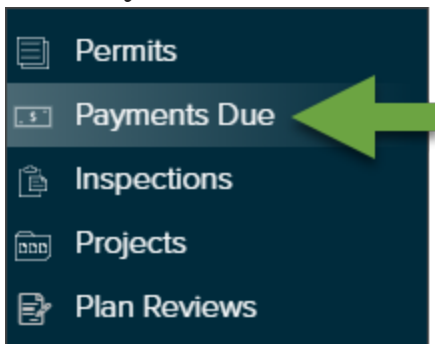
### Select Fees ✕

<input type="checkbox"/>	FEE ITEM NAME	OUTSTANDING BALANCE
<input checked="" type="checkbox"/>	Building Fee - Prompt	\$1,200.00
<input type="checkbox"/>	Flat Rate Fee	\$0.00
<input checked="" type="checkbox"/>	Building Fee - Prompt	\$0.00

Continue
Cancel

## Download an Invoice

- Click **Payments Due**

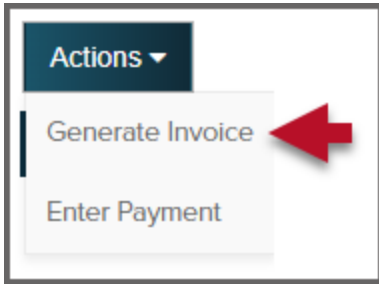


- Click the **Pay** button next to the permit you want to generate an invoice for

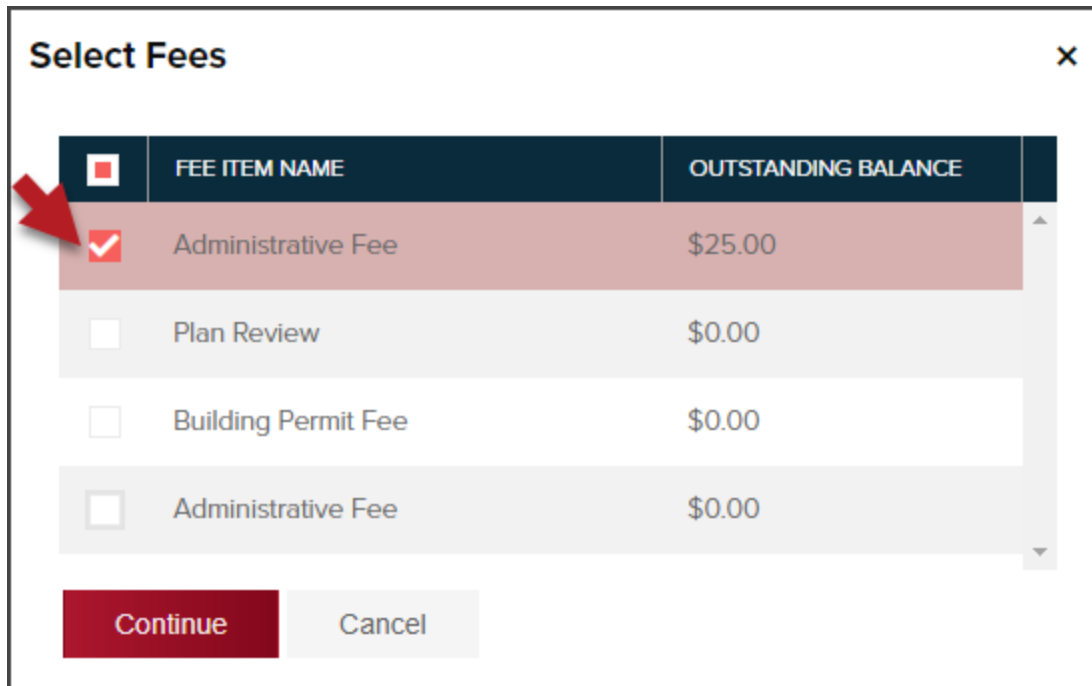
PERMIT NUMBER	ADDRESS	PERMIT TYPE	AMOUNT DUE	
<a href="#">19GOT-B00017</a>	1251 Lemay Avenue, Fort Collins	New Commercial Building	\$5,960.50	<span style="background-color: #003366; color: white; padding: 2px 5px; border-radius: 3px;">Pay</span>
<a href="#">19GOT-B00020</a>	1251 Lemay Avenue, Fort Collins	Basement Finish	\$125.00	<span style="background-color: #003366; color: white; padding: 2px 5px; border-radius: 3px;">Pay</span>
<a href="#">19GOT-B00039</a>	1251 South Mason Street, Fort Collins	New Commercial Building	\$25.00	<span style="background-color: #003366; color: white; padding: 2px 5px; border-radius: 3px;">Pay</span>

- Click the dropdown on the Actions button

- Then click **Generate Invoice**

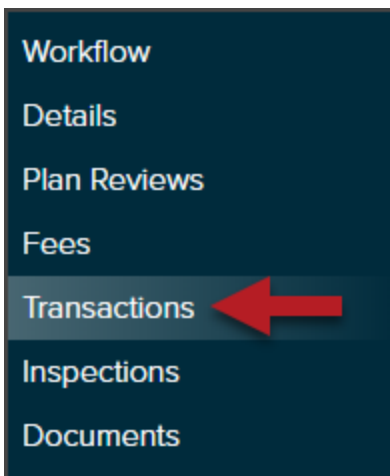


- Click the box (or boxes) next to the fee name to select the fees you are generating an invoice for, then click **Continue**






## Download a Receipt

- Click Transactions



- Click  to download receipt

DATE	CASHIER	AMOUNT	TRANSACTION TYPE	
11-06-2019	Contractor-3 Despins	\$1,175.00	Payment	  
11-07-2019	Kim Despins	\$50.00	Waive	