



City of Berea
11 Berea Commons
Berea, Ohio 44017

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Berea Water Meter Replacement Program



What is the Berea Water Meter Replacement Program?

The Berea Water Department has initiated a program to replace approximately 4,000 of the City's residential and commercial water meters and add the associated meter transmitting units (MTUs). MTUs are small, grey, electronic boxes that work with the water meter to transmit meter readings to the billing office.

Meters will be replaced between June-December 2016.

How do I schedule an appointment?

NECO, the installation contractor, will be contacting residents by letters and door hangers with information on how to call to schedule an appointment. They will perform the work in neighborhood zones. Please wait for a letter from NECO requesting you to make your appointment. Get updated info or schedule through their web portal <http://www.necowater.com/berea/>

Is there a cost for the meter and MTU?

The project cost will be shared equally by all Berea Water Departments customers. A monthly surcharge of approximately \$2.00 will be added to each customer account. It also covers the computer, software, and related equipment and upgrades.

Questions?

Contact Sandra Vozar, Utility Engineer, 440-234-5652 ext. 6225 or email svozar@cityofberea.org

How will I identify the installer?

The City has selected NECO as the contractor who will conduct the water meter and MTU installations. NECO employees will carry badges with their name, title, signature and employees will be wearing NECO uniforms.

Do I have to be home at the time of installation?

Yes. An adult, 18 years or older, must be present at the time of installation. A wide range of time slots will be available to accommodate our customers' busy schedules.

Will I need to do anything to my home before the installer arrives?

Please secure all pets away from meter location and clear space around the water meter located inside your property. A 3' area in front of and around the meter will be required to access the meter for replacement.

Property owners with tenants will need to notify them of an installation appointment time and the brief interruption in water service that may occur.

How long will the appointment take?

In most cases, the appointment will take less than one hour. During this time the installer will replace your water meter and add an MTU.

